



COVID-19 AND FLU PROTECTION AT THE SPA



**PRACTICES AND PROTOCOLS
FOR OUR CUSTOMER'S
SAFETY AND WELL-BEING**



SOME OF THE STEPS THAT WE ARE TAKING



Requiring all staff members to pass a Spa Sanitation & Illness Prevention course and performing a practical assessment to ensure they follow the strict guidelines we enforce, including proper handwashing.



We will be pre-screening all clients prior to their appointment to ensure that they are not exhibiting any symptoms.

We request the cooperation of our entire community in maintaining a safe spa environment so we urge anyone that has mild cold or flu-like symptoms to follow the advice of health officials and stay home while sick to help protect others. Should you need to cancel your appointment, please contact us immediately.



- 1) Mandatory masks for all employees.
- 2) Customers are required to wear a mask upon entering the spa and will be required to wear it during the service.
- 3) Pre-service employee health checks including temperature readings.
- 4) Service providers wearing gloves during services upon clients request.



- 5) All linens continue to be single service use only.
- 6) Thoroughly wiping down all service rooms and tools with approved hospital-grade or Health Canada's registered disinfectants and cleaning supplies.
- 7) Cleaning and disinfecting all washrooms and common areas every hour at a minimum.